

ANNUAL ACTION PLAN 2016

Introduction

The action plan is the second that has been produced to support the LARAC Business Plan 2015 – 2019. It will help LARAC achieve the vision, mission and key outcomes it has set itself over the four years of the Business Plan. These are shown in the chart on the right.

The action plan contains actions in each of the four priority areas as well as the cross cutting theme of marketing and engagement. The actions will help the organisation achieve one of the four key objectives in each area and so over the course of the business plan, the vision and mission.

This is the second action plan of the four-year period and it builds on the outcomes from the previous year as well as providing further building blocks on which the various key outcomes can be achieved. At the end of the 12 months of this plan to claim good progress should have been made on some of the key outcomes. It is then envisaged in three and four noticeable progress will be made so that all the key outcomes are delivered by the end of the Business Plan period in 2019.

At the end of this action plan, a new one will be produced for 2017 and will take into account the progress of this plan as well as any changes in the internal and external environments that LARAC operates in.

The following pages contain details of the actions that LARAC intend to complete during this year, what resources will be applied to them and who will be involved and leading each action. Progress on the action plan will be given to LARAC members each year and monitored by the LARAC Executive on a quarterly basis at their Executive meetings.

LARAC Business Plan 2015 - 2019

VISION

To be the leading voice for local authorities on recycling, waste and resource management



MISSION

To influence UK waste policy for the benefit of our members in a manner which advances the waste and resource industry; to provide membership services in a cost effective and quality manner so that our members are well informed and to provide premier local authority national waste conferences that act as a catalyst for information dissemination and promotion of good practice within local authorities









PRIORITY AREAS

MEMBERS

To have 85% of UK local authorities with a waste function as members of LARAC

To provide national conferences that are regarding as quality events by members

To have a suitable range of quality, relevant and valued services provided to

To be providing advice to members that they value and feel is important

RESOURCES

To have identified and implemented a range of resources additional to Executive Members

That all members of the LARAC Executive have assigned areas of responsibility that they are actively engaged in

That a robust and efficient support services function is being delivered

To have less than 50% of income generated by membership fees

POLICY

To have produced four policy 'think tank' papers

To have developed robust working relationships with the relevant officials in all national government departments

To have in place a well utilised system for gaining member views on Government consultations

To have input into the UK position on future EU targets

PARTNERSHIPS

agreements in place with at least three key partner organisations

To have in place a system for joint consultation response with other organisations where it is a benefit

To have in place joint membership arrangements with two other organisations

To have a formal process in place for dialogue with retailers and other relevant producer responsibility organisations









To have produced a Marketing and Engagement Strategy

To have produced an attractive offer for supporter opportunities

To have well used and effective communications channels with members in place

To have a system of effective engagement with external organisations in place

Ref:

MEM 1-16

Priority: Low

Key Action	Prepare and trial a conference planning and review process and system		
Key Outcome Action Supports	To provide national conferences that are regarded as quality events by members		
Target Date for Completion	January 2017		
	Responsible	Milestone:	Planned
Action	Person	Dates / Indicators of significant progress	Completion Date
Draft planning and review system	CEO	Mid March 2016 – 1 st draft Beginning April – Final draft	April 16
Agree system with Exec and conference provider	Vice Chair (ST)	April 2016 Exec meeting	April 16
Implement system during Conference planning	CEO	April – Sept 2016	Sept 16
Implement system during Conference	CEO	Oct 2016	Oct 16
Undertake review of Conference using system	CEO	Oct 2016 – Dec 2016	Dec 16
Assess Conference and system, revise system where needed	CEO	Jan 2017 – Conf Review meeting	Jan 17

Ref:

MEM 2-16

Key Action	Review and update advisory channels in line with M&E Strategy			
Key Outcome Action Supports	To be providing advice to members that they value and feel is important			
Target Date for Completion	October 2016	October 2016		
	Responsible	Milestone:	Planned	
Action	Person	Dates / Indicators of significant progress	Completion Date	
Draft plan of action in response to M&E recommendations	Policy Off	Feb – Mar 2016	Mar 16	
Survey members on possible changes	CEO	May 2016	May 16	
Draft new process for advising members	CEO/Policy Officer	Apr – Jun 2016	Jun 16	
Exec consider process	CEO	Jul 2016	Jul 16	
Final process prepared	CEO/Policy Off	Jul – Oct 2016	Oct 16	
Exec sign off	CEO	Oct 2016	Oct 16	

Ref:

RES 1-16

Key Action	Complete operations manual and continuity plan			
Key Outcome Action Supports	That a robust and efficient support services function is being delivered			
Target Date for Completion	October 2016	October 2016		
	Responsible	Milestone:	Planned	
Action	Person	Dates / Indicators of significant progress	Completion Date	
Upload all process and procedures to cloud	SSO	May 2016	May 16	
Gap analysis and review of documents	SSO/CEO	May – Jun 2016	Jun 16	
Revise process and procedure documents	SSO/CEO	Jul 2016	Jul 16	
Review continuity plan and risk register	CEO/SSO	Jul – Sept 2016	Sept 16	
Revise continuity plan	CEO	Oct – Nov 2016	Nov 16	

Ref:

RES 2-16

Priority: Low

Key Action	Put in place a performance review process for support services		
Key Outcome Action Supports	That a robust and efficient support services function is being delivered		
Target Date for Completion	January 2017		
Action	Responsible Person	Milestone: Dates / Indicators of significant progress	Planned Completion Date
Draft appraisal process for CEO and SSO	Chair	May – Jun 2016	Jun 16
Exec agree appraisal process	Chair	Jul 2016	Jul 16
Agree set of performance indicators	Chair/CEO	Jul - Sept 2016	Sept 16
Exec agree performance indicators	Chair	Oct 2016	Oct 16
Develop systems to collect and monitor indicators	CEO/SSO	Nov - Dec 2016	Dec 16
Exec agree reporting system and use commences	CEO	Jan 2017	Jan 17

Ref:

POL 1-16

Key Action	Develop and implement lobbying plan			
Key Outcome Action Supports	To have input into the UK position on future EU targets			
Target Date for Completion	December 2016	December 2016		
	Responsible	Milestone:	Planned	
Action	Person	Dates / Indicators of significant progress	Completion Date	
Identify allied organisations	CEO	May 2016	May 16	
Identify possible industry working groups	Policy Off	May 2016	May 16	
Draft lobbying strategies	CEO/Policy Off	May – Jun 2016	Jun 16	
Gather evidence base from other EU countries	Policy Off	Apr - Jun 2016	Jun 16	
Formulate position paper	Policy Off/CEO	Jun – Jul 2016 Jul 206 – Exec discussion	Jul 16	
Produce position paper	Policy Off	Aug – Sept 2016	Sept 16	
Publish position paper	Chair	Oct 2016 – LARAC Conference	Oct 16	
Engage with officials	Chair	Apr – Dec 2016	Dec 16	

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POL 2-16

Key Action	Develop stakehol	Develop stakeholder engagement plan for Government officials		
Key Outcome Action Supports		To have developed robust working relationships with the relevant officials in all national government departments		
Target Date for Completion	January 2017			
	Responsible	Milestone:	Planned	
Action	Person	Dates / Indicators of significant progress	Completion Date	
Undertake stakeholder mapping exercise	Policy Off/CEO	May 2016	May 16	
Develop master list of stakeholders and contacts	CEO	Jun 2016	Jun 16	
Assign Exec members to stakeholders	CEO/Exec	Jun - Jul 2016	July 16	
Develop key messages/issue for engagement	Policy Off/CEO	Aug – Sept 2016	Sept 16	
Hold initial meetings with officials	Exec	Oct – Nov 2016	Nov 16	
Develop engagement plan based on initial meetings	CEO	Dec 2016 – Jan 2017	Jan 17	

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PAR 1-16

Key Action	Review and revise the consultation response process for LARAC To have in place a system for joint consultation responses with other organisations where there is a benefit July 2016		
Key Outcome Action Supports			
Target Date for Completion			
	Responsible	Milestone:	Planned
Action	Person	Dates / Indicators of significant progress	Completion Date
Review current consultation process map	Policy Off	Mar 2016	Mar 16
Identify and engage with potential stakeholder organisations	Policy Off	May - Jun 2016	Jun 16
Revise consultation process map to include stakeholder comment steps	Policy Off	Jun – Jul 2016	Jul 16
Adopt new process	Policy Off	Jul 2016 – Exec sign off	Jul 16

Ref:

PAR 2-16

Key Action	To establish a LA/	To establish a LA/Retailer forum		
Key Outcome Action Supports		To have a formal dialogue process in place with retailers and other relevant producer responsibility organisations		
Target Date for Completion	Sept 2016	Sept 2016		
	Responsible	Milestone:	Planned	
Action	Person	Dates / Indicators of significant progress	Completion Date	
Scope issues for possible forum to discuss	CEO	Apr 16 – Exec discussion May 2016 - Ideas from Policy Team	May 16	
Map current groups and forums	Policy Off	May 2016	May 16	
Identify independent third party/chair	CEO	May 2016	May 16	
Engage retailers on idea for forum	CEO	Jun 2016	Jun 16	
Draft forum detail and shape	CEO	Jul 2016	Jul 16	
Hold initial meeting	CEO/Policy Off	Sept 2016	Sept 16	

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MAR 1-16

Key Action	Review and revise	Review and revise website, LOL and twitter in line with M&E Strategy		
Key Outcome Action Supports	To have well used	To have well used and effective communications channels with members in place		
Target Date for Completion	October 2016	October 2016		
Action	Responsible Person	Milestone: Dates / Indicators of significant progress	Planned Completion Date	
Review website in line with recommendations	CEO/SSO	Feb – Apr 2016	Apr 16	
Investigate options for revised LOL format	SSO/CEO	Feb – Apr 2016	Apr 16	
Draft spec for revised website	CEO/SSO	May 2016	May 16	
Draft Lol guidelines and process	SSO/CEO	Jun 2016	Jun 16	
Draft twitter use guidelines	CEO/Policy Off	Mar – May 2016	May 16	
Agree new comms guidelines	Exec	Jul 2016	Jul 16	
Revise website	CEO/SSO	Jul – Oct 2016	Oct 16	
Implement new communications	CEO/SSO	Oct 2016	Oct 16	

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MAR 2-16

Key Action	Produce an external affairs process and plan			
Key Outcome Action Supports	To have a system of effective engagement with external organisations in place			
Target Date for Completion	December 2016	December 2016		
Action	Responsible Person	Milestone: Dates / Indicators of significant progress	Planned Completion Date	
Map external stakeholders	Policy Off	Apr 2016	Apr 16	
Gap analysis of stakeholders	Policy Off	May 2016	May 16	
Identify liaison contact within Exec and stakeholder	CEO	Jun 2016	Jun 16	
Develop process of engagement	CEO/Policy Off	May – Jul 2016	Jul 16	
Undertake initial engagement	Exec	Jul – Sept 2016	Sept 16	
Review issues raised in initial engagement	Exec	Sept – Oct 2016 Oct 2016 – Exec meeting discussion	Oct 16	
Produce engagement plan to take forward	Policy Off/CEO	Oct – Dec 2016	Dec 16	